

Property Assessments will be mailed by the PVA on April 26, 2019. The 2019 Reassessment Areas 1 and 4 are include Old Louisville, the West End and Southwest Jefferson County. If your property value has changed, you will receive an assessment notice.

The new full-color assessment notice is a large postcard that includes a photo of the property and information about the assessment appeals process.

The mission of the PVA is to provide fair and equitable assessments for all property owners in Jefferson County. Our PVA staff works hard to get the value of your property correct. However, because we do not go inside properties, we might not be aware of conditions or characteristics of properties that can affect the value. If you think the PVA assessed value does not represent the fair-market value of your property, you have a right to appeal your assessment.

The first step of the appeal is completing the PVA Online Conference which is located on the PVA website at <a href="https://www.jeffersonpva.ky.gov">www.jeffersonpva.ky.gov</a> from April 26th, 2019 at noon EDT, until May 20th at 4pm EDT. If you need assistance with the Online Conference, PVA staff will be available and ready to assist you.

Walk-Ins Welcome: Weekdays April 29th-May 20th, 10am-4pm EDT at the Shawnee, Shively and Southwest branches of the Louisville Free Public Library. And also on two Saturdays, May 11 and 18th, 10am-1pm EDT at the Shawnee and Shively branches.

**PVA Office By Appointment:** Weekdays April 29th-May 20th EDT and also 2 Saturdays, May 11th and 18th, 10am-1pm EDT at the PVA Office, 815 W. Market Street, suite 400. Call us at 502-574-6224 to reserve a time

**By Telephone:** If you are unable to participate using the online self-service Online Conference tool or with the in-person assistance options above, telephone conferences are available by appointment. Call 502-574-6224 to reserve a time.

More helpful information, including tips on preparing for your Online Conference can be found at <a href="https://www.jeffersonpva.ky.gov">www.jeffersonpva.ky.gov</a>.

It is an honor and a privilege to serve you,

Colleen Younger, Jefferson County PVA

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Our Mission:

To provide Jefferson County fair and equitable assessments with best-in-class customer service.

