



2020 PVA Online Conference & Appeals Important Dates and Events

PVA Online Conference Availability: April 24th, 2020 at Noon Eastern – May 18th, 2020 at 4pm EDT

The first step of the appeals process, the PVA Online Conference Tool, is available during this period, and can only be completed during this time.

Go to www.jeffersonpva.ky.gov and click on Start Online Conference to access the tool. Remind those needing internet access that it is available at all branches of the Louisville Free Public Library.

For assistance with the PVA Online Conference from PVA staff

Walk-ins welcome:

- **Weekdays** April 27th-May 18th 10am-4pm EDT at the Jeffersontown, St. Matthews, and Highlands-Shelby Park branches of the Louisville Free Public Library
- Saturdays May 9th and 16th 10am-1pm EDT at the Jeffersontown, St. Matthews, and Highlands-Shelby Park branches of the Louisville Free Public Library, and 9am-1pm EDT at the offices of the Jefferson County PVA, 815 W. Market Street, suite 400.

By Appointment:

• Weekdays during the online conference period at our office, 815 W. Market Street, suite 400. Call us at 502-574-6224 to reserve a time.

By Telephone:

• If you are unable to participate in the online conference at home or in person, telephone conferences are available by appointment. Call 502-574-6224 to reserve a time.

Questions? Visit us at www.jeffersonpva.ky.gov or call us at 502-574-6380