



2024 Online Conference In-person Assistance options

PVA Staff will be available to help with the first step of the appeal process

Library Branches

- Opening Day Friday April 26: Jeffersontown and Highlands/Shelby Park 12pm to 4pm
- Jeffersontown: weekdays April 29-May 20, 10am to 4pm
- Highlands/Shelby Park: Mondays, Wednesdays, and Fridays April 29-May 20, 10am-4pm
- St. Matthews: Tuesdays & Thursdays April 30-May 20, 10am-4pm
- Final Day Monday May 20th: all three locations listed above, 10am-4pm

Evening Assistance Events

- St. Matthew City Hall: Tuesday May 7, 5pm-7pm
- Jeffersontown City Hall: Tuesday May 14, 5pm-7pm

Telephone Conferences

Is the lack of access to technology and limited mobility or quarantine status an issue for you?

Starting April 26th, call 502-574-6224 to schedule a telephone conference

Our Mission: To provide fair and equitable assessments with best-in-class customer service