



## PRESS RELEASE

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## Jefferson County PVA Office Wins Prestigious National Award

LOUISVILLE, KY (July 1, 2025) - The Jefferson County Property Valuation Administrator's (PVA) ***"Library/Property Appeals Program"*** of community outreach has been recognized with a 2025 Achievement Award from the National Association of Counties (NACo). The awards honor innovative, effective county government programs that strengthen services for residents.

The purpose of the Library Community Engagement Program is to ensure that taxpayers understand they have a right to appeal their property value and to assist them in filing their property appeals. PVA Staff is dispatched out to the public libraries in the reassessment areas and in various locations throughout the County for the purpose assisting property owners on their right to appeal their property valuations, property tax exemptions and to assist them understanding the statutory process, ensuring the taxpayers completely understand the entire cycle of valuation to tax payment. The goal is to assist property owners in exercising their "right to appeal."

"The Jefferson County PVA never misses an opportunity to showcase our leadership, achievements, staff, and the opportunity to assist a Taxpayer," said Colleen Younger, the Jefferson County PVA. "This program is part of a broader strategy in fulfilling our core value of 'Best In Class Customer Service'."

Since taking office in December 2018, a primary focus for Younger has been to improve public understanding of the role of Jefferson County PVA and the right to appeal property assessments to meet the agency's mission: to provide fair and equitable assessments with best-in-class customer service for property owners in Jefferson County. The Jefferson County PVA received its 3<sup>rd</sup> NACo Award since 2022 including the following:

- 2022 - Online Motor Vehicle Appeal Option
- 2024 - You Have a Right to Appeal Public Outreach
- 2025 - The Library Conferencing/Appeal Program

Each year, NACo's Achievement Awards recognize outstanding programming in 18 categories aligned with the vast, comprehensive services counties provide. The categories include children and youth, criminal justice and public safety, libraries, management, information technology, health, civic engagement and

more. Launched in 1970, the program is designed to celebrate innovation in county government. Each nominated program is judged on its own merits and not against other applications.

“The Achievement Awards shine a spotlight on the hard work and innovation happening in county governments across the nation,” said NACo President James Gore. “This year’s winners highlight the dedication and creativity of county leaders and our teams to building thriving communities and providing the best possible services to our residents.”

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*The National Association of Counties (NACo) strengthens America’s counties, including nearly 40,000 county elected officials and 3.6 million county employees. Founded in 1935, NACo unites county officials to advocate for county government priorities in federal policymaking; promote exemplary county policies and practices; nurture leadership skills and expand knowledge.*

